



REPUBLIC OF MOZAMBIQUE

MINISTRY OF PUBLIC WORKS, HOUSING AND WATER RESOURCES,



## URBAN WATER SECURITY PROJECT (P509890)

**PREPARATION OF ENVIRONMENTAL AND SOCIAL INSTRUMENTS:  
ENVIRONMENTAL AND SOCIAL MANAGEMENT FRAMEWORK, RESETTLEMENT  
POLICE FRAMEWORK AND OTHERS (ESCP, SEP AND LMP)**

### PUBLIC CONSULTATION MEETING REPORT – SEDE DE MOAMBA

**REPORT PREPARED FOR:**



Fundo de Investimento e Património do Abastecimento de Água  
(FIPAG)

Gabinete do Director Geral

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April 2025

The Urban Water Security Project (UWSP, Project No. P509890) is a Government of Mozambique initiative, to be implemented by the Ministry of Public Works, Housing and Water Resources through its closer agencies namely and the Water Supply Investment and Asset Fund (FIPAG), National Directorate for Water Supply and Sanitation (DNAAS), Water Southern Regional Administration (ARA-Sul) and Water Regulatory Authority (AURA). It aims to increase access to improved water supply services and improve service delivery capacity in selected cities. The project investments will target the Southern Region of Mozambique, covering three of the country's provinces most affected by water scarcity and droughts, namely Maputo, Gaza and Inhambane, and the Greater Maputo Metropolitan Region (GMMR).

The project supports the 2016 National Water Policy's goal of providing safely managed water for all, focusing on strengthening infrastructure, improving utility performance, and enabling private sector participation. UWSP integrates environmental and social safeguards from the outset. Key instruments under preparation — such as the Environmental and Social Management Framework (ESMF), Resettlement Policy Framework (RPF), Stakeholder Engagement Plan (SEP), Environmental and Social Commitment Plan (ESCP) and Labor Management Procedures (LMP) — ensure that the project addresses risks, protects vulnerable groups, and promotes inclusive development.

The purpose of the public consultation was to promote inclusive, transparent, and meaningful dialogue between the Urban Water Security Project team and stakeholders potentially affected by or interested in the project. The session aimed to:

- Present the project's objectives, scope, and planned activities;
- Share and explain the environmental and social safeguard instruments under preparation, including the ESMF, RPF, SEP, LMP, ESCP and others;
- Collect feedback, concerns, and suggestions from stakeholders to inform the finalization of these instruments and guide implementation in a socially inclusive and environmentally responsible manner;
- Ensure that the perspectives of women, youth, and vulnerable groups are meaningfully considered in project planning;
- Clarify the available grievance mechanisms and how community members can stay engaged throughout the project lifecycle.

The consultation was held on March 22, 2025, at the Zunguza Complex in Moamba Sede, with the participation of 82 stakeholders. Attendees included residents, government officials, civil society representatives, and members of the private sector. Participants came from several localities, including Moamba Sede, Pessene, and Tenga.

**Table 1: Number of participants segregated by gender and other meeting details**

<b>Date</b>	22 <sup>nd</sup> March 2025
<b>Venue</b>	Zunguza Complex in Moamba Sede
<b>Time</b>	8:30 – 13:00
<b>Total attendance</b>	82
<b>No of Men</b>	39
<b>No of Women</b>	43

Table 2: Categorization of Comments and Concerns

Category	Description	Relevant Quote	Source / Reference
Technical Aspects	Concerns about alignment of pipeline with existing energy infrastructure, poor material quality, damaged piping, and inactive public fountains.	<i>"There is a lot of water wastage because people use inappropriate piping to crossroads, and heavy trucks break them."</i>	Public Consultation Participant, Moamba
		<i>"There are many inactive fountains that could at least serve communities until tap water arrives."</i>	Participant from Pessene
Economic Impacts	High cost of water from private vendors, risk of exclusion of low-income households, and theft of materials delaying completion.	<i>"Even if private operators join the project, poor communities will not benefit if they can't afford the water."</i>	Civil Society Representative
		<i>"In a similar project, much material was stolen. This caused the work to stop before it was finished."</i>	Community Member, Tenga
Environmental Concerns	Need for clarity on affected areas to enable proper assessment and mitigation of environmental risks.	<i>"We need clear information on the affected zones so we can assess environmental risks."</i>	Provincial Environment Official
Social Inclusion & Equity	Exclusion of vulnerable populations such as the elderly, geographic exclusion of some neighborhoods, and unfair community prioritization.	<i>"People vandalize water pipelines because they see water flowing past them but get none. It's deeply unfair."</i>	Participant from Moamba Sede
		<i>"In the past, the elderly were prioritized for access. With privatization, they are excluded."</i>	Private Provider from Pessene
Employment & Labor	Lack of local hiring compliance, non-transparent recruitment, and underuse of local artisans and workers.	<i>"Even with specific recommendations and lists of local artisans, contractors do not comply."</i>	Resident from Moamba
		<i>"There needs to be a clear and transparent rule for hiring local workers."</i>	Youth Representative, Pessene
Governance & Transparency	Past project failures, unresolved resettlement claims, and lack of information and follow-up creating distrust.	<i>"We must feel like owners of the project—not just observers."</i>	Community Leader, Tenga
		<i>"Some were included in the resettlement list but were never contacted again."</i>	Participant referring to ARA-Sul
Service Delivery	Doubts over project completion, inconsistent access despite visible infrastructure, and unclear prioritization of service areas.	<i>"Many water projects start but are never completed. Will this one be different?"</i>	Elder from Pessene
		<i>"There's a pipeline going through our area, but we don't have access to water. This is unfair."</i>	Resident from Moamba Secondary School area
Community Engagement	Emphasis on the need for participatory methods, local	<i>"Consultants must work with local communities. We must feel like owners of the project."</i>	Community Member, Tenga

	involvement, and transparent decision-making.	<i>"The lack of water is holding back our development, and it's driving people to destroy pipelines in frustration."</i>	Chief of Post, Pessene
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### Proposed Adjustments to Project Instruments and Incorporation of Stakeholder Contributions

The table below outlines key adjustments to project instruments based on public consultation feedback. It also details how specific stakeholder concerns will be incorporated into the project's decision-making process, ensuring transparency, fairness, and accountability.

Table 3: **Proposed Adjustments to Project Instruments and Incorporation of Stakeholder Contributions**

Project Instrument	Stakeholder Concern	Project Response	Rationale for Incorporation
<b>Procedures for Labor Management (PGMO)</b>	Community members expressed dissatisfaction with the current labor recruitment process, citing non-compliance with local hiring commitments and a lack of transparency. Many recommended a lottery-based selection process to prevent favoritism and ensure fair employment opportunities.	The project will require contractors to use transparent and community-monitored recruitment mechanisms. A monitoring system will be put in place to ensure compliance.	Ensuring fair and transparent hiring aligns with international labor best practices and the project's commitment to social inclusion.
<b>Stakeholder Engagement Plan (PEPI), including Grievance Redress Mechanism (MRR)</b>	Many participants expressed frustration that water pipelines pass through their communities, but they do not receive water access. There were demands for a clearer prioritization strategy and consideration of geographic coverage expansion.	The plan will be revised to include community consultations on service coverage priorities. Additionally, FIPAG will develop a phased expansion plan based on community needs and technical feasibility.	Expanding water coverage aligns with the project's objective of increasing equitable access, but technical constraints must also be considered. A prioritization framework will be developed to address areas most in need while ensuring financial and operational feasibility.
<b>Environmental and Social Management Framework (QGAS), including Action Plan on Gender-Based Violence (GBV), Sexual Exploitation and Abuse (SEA), and Sexual Harassment (SH)</b>	Participants expressed concerns that water supplied through private operators would be too expensive for vulnerable populations, particularly the elderly and low-income households.	The framework will be updated to include a social tariff evaluation for vulnerable groups. Additionally, private operators partnering with FIPAG will be required to adhere to fair pricing policies to ensure affordability for all community members.	Ensuring affordability is key to achieving the project's goals of equitable water access. However, financial sustainability must also be considered, and pricing structures will be reviewed accordingly.

<b>Stakeholder Engagement Plan (PEPI), including Grievance Redress Mechanism (MRR)</b>	Many participants linked vandalism of water infrastructure to frustration over lack of access and perceived injustices in water distribution.	The plan will be enhanced to include community awareness campaigns on the importance of protecting infrastructure. Additionally, FIPAG will work with local leaders to establish community monitoring groups responsible for reporting and preventing vandalism.	Strengthening community ownership reduces the likelihood of vandalism and fosters long-term sustainability.
<b>Environmental and Social Management Framework (QGAS) and Environmental and Social Commitment Plan (PCAS)</b>	Government representatives requested clearer information about the environmental impacts of the project and measures to mitigate risks.	The framework will be expanded to include site-specific impact assessments for affected areas. The Environmental and Social Commitment Plan will outline specific risk mitigation strategies, including water resource protection measures.	Integrating environmental considerations aligns with regulatory requirements and international environmental standards.
<b>Resettlement Policy Framework (QPR)</b>	Concerns were raised regarding unresolved past resettlement cases. Some households were included in resettlement lists but never contacted or compensated.	The policy will incorporate a follow-up mechanism to ensure affected households are properly informed about compensation and relocation procedures.	Addressing past resettlement issues will help rebuild community trust and ensure that resettlement commitments are fulfilled transparently.



**Public Consultation for preparation of E&S  
Instruments**  
**Zunguza Complex – Sede de Moamba**  
22<sup>nd</sup> March 2025





Lista de Presença  
Reunião de consulta Pública de  
Preparação do quadro de Gestão Ambiental  
e Social, quadro de Política Recenseamento

Nome	Proveniência	Função	Idade	Sexo	Assinatura
Miles Capisone	Electricidade de Moçambique	Técnica Social e do Engajamento comunitário	37	F	Nc
IBELDIR DA NE	E. D. R.	TÉCNICO DE PLANEJAMENTO DE SISTEMAS- DOMESTICA	41	M	João
ANAZINA CHANQUE	MOAMBA/POPULAR	Domestica	42	F	N.A
Elídio Mopone	Moamba sede	Domestico	47	M	Elidio S. Mopone
Rafael Chilande	Moamba	Domestico	39	M	Rafael R. Chilande
Inocência Mandlate	Moamba-Sede	Assessor	27	M	<del>Ind</del>
Marta cuna	Moamba-sede	Domestica	58	F	Marta Cuna
Evelina Mabuxa	Moamba-sede	Desempregada	64	F	Evelina Mabuxa
Cristina Timane	Moamba-sede	Domestica	65	F	Cristina Timane
Elidio Francisco Bernardo	Moamba-sede	Domestica	20	M	Elidio F.B. Moamba
Delfina Lurdes Ndima	Moamba Sede	Desempregada Domestico	24	F	Delfina Ndima

Lista de Presença  
Consult. Pública - PSHU  
22/03/2025 - Moamba Sede

Nome	Proveniência	Função	Idade	Sexo	Assinatura
Laura Matsinhu	<del>Moamba</del> Moamba-Sede	Doméstico	46	F	Laura
Joete Afonso	Moamba-Sede	Doméstica	23	F	Joete
Leícia Chirinzza	moamba sede	Doméstica	25	F	Leícia
isabel Sobane	moamba sede	Doméstica	56	F	isabel
Manuel Isenand	Moamba-Sede	Informal	22	M	Isenand
Wilson Tsuzi	Pessene Bata wambela	conselheiro Líder comunitário comite. circular	79	m	Wilson
Fernando S. Moseke	Pessene B. waimbela		67	m	Fernando
SAIOYAO TETE	Pessene waimbela		62	M	STEIX



# Lista de Presença

Deputado Conselheiro Público - PSUV

MOAMBA - 22/03/25

Nome	Proveniência	Função	Idade	Sexo	Assinatura
Antônio Fernando Macule	Pessene	Técnico 2º nível	39	Masculino	Antônio
MANUEL VASCO PESSANE	PESSENE	-x-x-x-x-x-x	66	MASculino	Manoel V. Pessane
JOTAMO SAMUEL Macule	MADINGUINE	CAMPONÊS	57	Masculino	
Jeremias Afonso	B. LIVIVINE	Docente	41	Masculino	Jeremias
Berger Luis	B. SUL	Sub do secretário	57	Moamba	Blus
Maria do Céu	B. Sul	chefe do quart	59	Moamba	Alcy
FILIPECARLOS M. COSSA	B. JOSINA MACHEL	SECRETARIO	58	M	Filipe W SSA
Maximiliano	B Central	Secretário	64	M	Maximiliano
Oscar Uamba	Pessene - DAMO	secretário	48	M.	Oscar Uamba
Isabel Filimone Zita	Pemene B	Secretaria	55	F	
Isabel Filimone Zita	B. Sul Moamba dele	Autoridade Comunitária	67	Masculino	Isabel
Fernanda Chikango	Pessene - sede MANOCH	A. secretário de gabinete	38	M.	Fernanda
Antônio Pinto Coge	PEBURA XICO CHOW	Recurso Humano	45	M	Antônio
Bernardo Moniz	Pessene	Residente	50	M	Bernardo
FRANCISCO MARTINE	B. MAIA DOURO-MOAMBA	RESIDENTE	46,5	M	Francisco
João Zedame da	B. MAIA DO A	PH 682841	46,5	M	João
Rosalina Sobral	B. haviu zimo	chefe do C. 1. haviu zimo	47	F	Rosalina

Lista de Presença  
Reunião de Consulta Pública - PSHU  
Moamba - 22/03/2025

Nome e Apelido	Proveniência	Função	Idade	Sexo	Assinatura
Osvaldo Magalhães	ADRM	Técnico	49	M	Osvaldo
MARSON WALLY	Kozak.	Gestor	66	M	Marson
Ilana da Glória	SPA	Técnica	42	F	Ilana
ANTONIO NYAKABU	MOAMBA	Gestor	42	M	Antonio
MAGASULA	MOAMBA	Gestor			
JOSÉ SIMÃO	PAXITÓRIO				
Mateus Machava	Bicucane	Secretário d/B.	47	M	Machava
Vicente Camacho	EDM	Superior	35	M	Vicente
Hassundin Moma	EDM	DEFE	40	M	Hassundin
Carlos Isenans	Moamba	EN	81	M	Carlos
Mário Molline	EN	EN	35	M	Mário
YAMBO	EN	EN			
MATIAS FILIPE COSSA	Moamba	EN	53	M	Matias
Simone Uamba	MAHOCHTE	Regulo			Simone
EUNICE ALFAZER	moamba		22	F	Eunice

Lista de Presenças  
Consulta Pública - PSHU  
22/03/2025 - Moamba Sede

Nome	Proveniência	Função	Idade	Sexo	Assinatura
Dulson Nt. ss	AdRMM	Técnico Ambiental	35	M	Dulson Nt. ss
Amiz Ramon Amiz	AdRMM	Técnico de Ambiente	26	F	Amiz
Pedro Fernandes Júnior	ARA-Sul, IP	Estagiário	25	M	Pedro Fernandes
Jannick T. I. Beete	ARA-Sul, IP	Técnico de salvaguarda	29	M	Jannick
Wafelia Pungente	Pessene	C. Zoto	53	M	Pungente
Lucas Zandunga L.	Pessene	PS Zoto	49	M	Pessene
Lucmila Machiane	AAA - Sul, IP	Técnica de Salvaguarda	44	F	Lucmila
Gustine Halugene	AAA - Sul, IP	Tec. Rec. Hidricos	38	F	Halugene
DAVID MUCAMBE	AAA - Sul, IP	Tec. Rec. HIDRICOS	33	M	David
Nordine Zenge	Burro - kachekhe	Eng. Ambiental	56	M	Nordine
Lidia Chiloveque	AdRMM	Eng. Ambiental	-	F	Lidia
Armando F. Alijio	CFPAS	Eng. Ambiental	41	M	Armando
ESNE G. D. ss	TRANSAL	Eng. Ambiental	42	M	ESNE
Francisco Malambo	Biprade ugene	Lider Tradicional	89	M	Francisco
António Mullanga	Bains 7. de bail	Pastor	90	M	António



Nome	Provenienza	Funzione	Idade	Sexo	Assinatura
Salvatore Banz	GGG	ECNCS	35	F	Salvatore
Heli Mabe	Pessene	Dir. Localidad	43	M	Heli
Manuel Cumbi	AdMM	Gestor do sector	49	M	Manuel
Artemio Amore	AdMM	Gestor do sector	39	M	Artemio
Fernando Chitsunga	Makaxe - Pessene	Lider Comunita	42	M	Fernando
Maliede Cassa	Chirandzianu Pessene	Lider camunilaria	55	F	M. Cassa
Nercio Chifuale	Chikandziane	Representante	26	M	Nercio
	Pessene	Cateco			

Lista de Presença  
Reunião de Consulta Pública - PSHU  
Moamba - 22/03/2025

Nome e Apelido	Proveniência	Função	Idade	Sexo	Assinatura
Lichamo Celestino Mutororo	SDAE Moamba	Extencionista	35	M	<del>Just</del>
António Paulo Saude	B. Cimento	Líder Comunitário	69	M	Baunda
Valdemar A. Lissave	ICS - Repubo	Delegado do ICS- Repubo	49	F	Valy
Elza Munguete Eng	Jasso	chefe de secção	44	F	Elza Munguete
JACINTO CHILOMBO	PESSOAS	SECRETARIO	50	M	Jacinto
Silvo N.S. Madalane	Matola	Técnico - PIRTA	40	M	<del>Matola</del>
Alberto Chambo	Ma puto	Eng. Holmânico	30	M	<del>Alberto</del>
Jaquinta Raul	Baixa cheia	Secretaria	57	M	Jaquinta
Fernando Xavier	BALDO chivonante	chefe de S	50	M	Fernando
Amapio Malwana	Damo	Chefe do Quarteirão	50	M	Amapio



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 Moamba - 22/03/2025

Nome e Apelido	Proveniência	Função	Idade	Sexo	Assinatura
Agostinho Chissano	Tenga	M. Cominidade	69	M.	Agostinho Chissano
Mannel Junior Como	Tenga	sf do bairro	42	M	Mannel Como
Simoize Lissane	Tenga	líder comunitário	55	M	Simoize Lissane